



ILS Operations & Technology Policy Joint Committee Meeting
SELCO Office – Avila Room SELCO Office
3:00 – 5:00 PM Regular Meeting
January 17, 2008

SELCO/SELS Technology Vision Statement

SELCO/SELS will champion equitable access to quality service in southeastern Minnesota libraries through acquisition, management, and support of technology solutions.

Present

Don Regelman
Lynne Young
Ann Hokenson
Sharon Grossardt
Don Overlie
Shirley Taylor
LaVonne Beach

Chris Henderson
Ann Hutton
Michael Scott
Tom Coffee
Donovan Lambright
Jonya Pacey, Resource Staff

Absent

Susan Hart
Dianne Plager

Meeting Notes

1. Welcome and Introduction of New SELCO Staff

- a. Lynne welcomed everyone to the meeting.
- b. Ann introduced Michael Scott and Tom Coffee, new SELCO staff.

2. General Announcements

- a. Ridgeway Community Library went live on January 22, a month early. Kudos to their volunteer staff! Don Regelman stopped in and reported they were ecstatic about what they can now provide the students and their community members.
- b. 23 Things on a Stick – To date 581 blogs registered across state – 60 in the SELS.
- c. New Strategic Plan - Interview invitations have gone out to all SELCO/SELS elected representatives to be interviewed by Toni Garvey's small groups on March 3 & 4. On March 5, Toni will do a keynote and then outside facilitators will work with small groups based on type of library.
- d. Lynne reported that last week they successfully cut over to the fiber optic line provided by St. Olaf College.

3. Unfinished Business

a. Database Committee Recommendations – Held over to next meeting

- i. Purchase Order Program
- ii. Re-labeling of Catalog Keyword Searches
- iii. Work on 730 Field
- iv. Cataloging TV series to inform the public

b. Antispam Solution Report

- i. Donovan reported that a new solution, Barracuda, was brought online in late December, resulting in a dramatic decrease of spam. The previous solution had become ineffective as spam techniques evolved. Side benefits include reporting tools allowing the ten most common domains to have been identified. Other

interesting information has been pulled by SELCO staff to evaluate. The built-in virus protection has resulted in a cost savings. Mick's presentation of the spam solution is on the website if anyone would like more information about how Barracuda filters. A dedicated email address has been set up to send all unfiltered spam messages to allow Systems and Networking team to make the solution more effective.

c. Go-Button invisible in some browser windows

- i. Donovan reported this is fixed.

d. Review IT Task List

- i. Creation of the Purchase Order Field is in progress
- ii. PC Team – Cooperative Purchases, as well as equipment being deployed.
- iii. New Help Desk solution is being sought. Shirley has asked for a clearer email response format. Lynne asked about timeline and costs – Early June is our goal. There is a budget to purchase this and we are also looking at open source.
- iv. PC Maintenance Visits are in progress to the approximately 30 libraries getting support. Most PC Support customer libraries had extensive work done on their PCs in 2007, often involving complete rebuilds.
- v. The Book Review program is again on the front burner and Tom is working on it, a meeting is planned with the school library that initially requested it.
- vi. Shirley asked what new locations are being added, Donovan will add LSTA tasks, as appropriate, to the ILS task list. Committee members requested additional information on the staff time spent on bringing up new libraries. Shirley also raised a question about the special library's automation fees. Ann reported that the two new colleges will follow the school formula, including a student fee, and the two special libraries use the public library formula as approved by the Board in 2005.

e. Symphony Product Demo

- i. Ann said at MidWinter ALA, our SirsiDynix customer support people suggested we wait for Symphony to be more consortia-friendly. We need to plan the process of evaluating a new system, and suggestions included:
 - 1. Take the time to properly decide WHAT we want before we see what is available.
 - 2. Schedule the vendor demos so we can see what is happening, so we can create the wish list. This should not be an automatic generation of a RFP but a list of problems that we know about, functions that we do want. Let them base their demo based on what we want, not try to force our needs into their system.
 - 3. Go on a fact finding mission to PLA – and is there money for that?
 - 4. Find a big picture system by the big picture, by its similarity with Amazon.
 - 5. Have a system with several different functionality modules, Lexus and Hondas, and sell to the Online Libraries according to their needs.
 - 6. Watch open source developments. .
 - 7. Have a consortia of consortiums and hire our own staff of engineers to develop our own ILS.
 - 8. Possible middle ground between a turnkey ILS and developing an open source ILS is to install an open source ILS and hire a company that performs support and development on that platform.
 - 9. Consider a menu of smaller ILS that each provide to specific needs of certain members. There was also some opposition to this.
 - 10. Federal dollars are being used to support an Evergreen Open Source implementation in Indiana.

4. New Business

a. Review SDH

- i. Don Overlie moved, and Sharon Grossardt seconded that a review of SDH be referred to the Data Standards and Access Committee, Unanimous.

b. Local Request Exception for Cannon Falls

- i. Donovan explained the situation.
 - 1. Suggestion was to create new record and move the item to the new record, taking it off acquisitions. Talk to Janice about workflow and see if we can help make this as work-intensive as it is now.
 - 2. Current exemptions are to run out in two months and in that time, SELCO staff is to help her come up with some solutions.
 - 3. Ann Hokanson moved, and LaVonne Beach seconded that Cannon Falls be granted a 2 month LR exemption during which time SELCO staff will work with the Library for alternatives to a permanent LR exemption, Unanimous.

c. Review evaluations from Online Users' Group Meeting

- i. Donovan reviewed the evaluation of the Online Users' group meeting. Discussion held about how the joint committee feels about the format.

Next meeting is February 21, Thursday from 3:00 – 5:00 p.m. Light refreshments will be provided.