



ILS Operations & Technology Policy Joint Committee Meeting
SELCO Office – Avila Room SELCO Office
3:00 – 5:00 PM Regular Meeting
April 17, 2008

SELCO/SELS Technology Vision Statement

SELCO/SELS will champion equitable access to quality service in southeastern Minnesota libraries through acquisition, management, and support of technology solutions.

Present

Don Regalman
Don Overlie
Lynne Young
Dianne Plager
Ann Hokanson
Chris Henderson
Susan Hart

Sharon Grossardt
Ann Hutton
Donovan Lambright
Mick Reese, Resource Staff
Jonya Pacy, Resource Staff

Stephanie Silvers, Alternative

Meeting Minutes

Welcome

1. General Announcements

- i. Endeca demo moved to the top of the agenda.

2. Unfinished Business

a. Input from Online Libraries from Elected Representatives

- i. While the committee members are using this tool, the Online Library members had nothing to say.

b. Rider C Language Change and Data Privacy Addition Sent to Online Library Directors

- i. Not enough changes to warrant a new contract. Ann will send out notification of changes as a memorandum to the Online Libraries.

c. Database Committee Recommendations - Work on 730 Field

- i. Donovan reported this is very close to being done. More re-indexing will be done tonight and if testing is successful, email will go out explaining the changes before they are done on the live system.

d. Review ILS Task List --- Held Over

e. Business Continuity Management/Disaster Recovery Plan

- i. This was discussed last month, it's in the pipeline

f. Cannon Falls Public Library Local Request

- i. Janice was informed of the decision, the table was restored. She has requested a discussion of MnLINK ILL.

g. Online Credit Card Payment

- i. Donovan believes holding an online demo would be most useful. This will be arranged for a future meeting.

3. New Business

a. Report on the Workload Analysis Study

- i. Ann reported this will be shared with the Board and posted to the web. This can be held over until next month.

b. Endeca Web-based Demo

- i. A number of catalogs were examined. NCSU Library <http://www.lib.ncsu.edu/catalog/> , Phoenix Public Library www.phxlib.org , McMaster University <http://library.mcmaster.ca/> , Books a Million

booksmillion.com, Borders (Borders is coming off Amazon.com in the near future and moving to Endeca. We saw the beta site).

- ii. Features and functions examined include:
 - 1. faceted searching
 - 2. simultaneous searching of multiple data sources
 - 3. RSS feeds of searches to inform patrons when new items are added
 - 4. correction of misspelled or ambiguous search terms based on phonetics and terms in the catalog, as opposed to simple dictionary-matching
 - 5. Spotlight—allows administrator to designate records to appear in searches as “Featured Results”
 - iii. Tools – GUI IT tool to build the application. The company provides the training to use this tool so we can do the refinements, mapping, everything to build our version of this application. After set up, it does not have to be necessarily touched again. We do all the decision-making and developing local interfaces.
 - iv. Tools – Webstudio is used to build the visible pages. Also contains reporting tools, can be used to look at the entire regional statistics or by one library. We buy Endeca and Webstudio is an included application. It contains various rules and other display setup screens.
 - v. Endeca is a search engine, not a web-based application. It is embedded in HTML pages created by the customer (i.e. SELCO and/or Online Libraries).
 - vi. Interactive features, such as requests and patron booklists are not powered by Endeca. Requests are still driven by the ILS and an add-on that will interact with Endeca. Integrating Endeca search results and ILS functions within a seamless HTML page could be a challenge.
 - vii. Don R. asked what this gives him as a patron. Donovan says that it provides searching and navigation options that are not available in our traditional catalog. Rather than a very structured search, this tool provides a more open-ended search initially and the faceted searching allows you to narrow your search, or broaden it back out and refine as needed to get the level of precision desired.
 - viii. Endeca has given us a basic, rough quote which much remain confidential until a contract is signed. If we buy it, it's ours, they help set it up, we customize it with internal web design skills.
 - ix. Discussion held on how licensing and leveled implementation of Endeca and its add-ons may be possible, depending on the need of each location to do their own programming. Options of how the customization can benefit the local library were discussed.
 - x. If we go to Endeca, we will get this set up properly, and then if we decide to migrate, we will be only migrating the ILS, whether an open source or another commercial ILS. Some work reconfiguring Endeca to work with the new ILS will still be necessary but we could keep interface changes for patrons to a minimum.
 - xi. Ann Hokanson asked about a timeline. Ann Hutton said that a recommendation from the joint committee could go to the Board next week to start the process. Ann Hokanson moved and Ann Hutton seconded that SELCO undertake a serious study of Endeca. Unanimous.
- c. Direct Purchase Request (Held over from previous meeting) -- Held over.**
- i. Tabled
- d. New Collection Codes for Zumbrota Public Library (final report only)**
- i. Jonya reported this is done.

4. Next meeting is on Thursday, May 15, at 3 – 5 pm.