



SELCO Technology Users Group Meeting May 13, 2008

Schedule and Session Description

Welcome to the SELCO Users Group! As we did in the January meeting, we are offering multiple, simultaneous sessions. In this way, we hope to make the meeting more useful to more people. Note that the Next-Generation Catalog session is repeated due to anticipated high interest. Here's a schedule of the sessions, followed by descriptions of each one:

	Room #1 <i>Avila Conference Room</i>		
9:30 – 10:00	Greeting and Keynote Presentation: ServiceDesk, SELCO's New Help Desk Software <i>Keynote Presenter: Jonya Pacey, Help Desk Manager</i>		
	Room #1 <i>Avila Conference Room</i>	Room #3 <i>Conference Room</i>	Room #4 <i>PC Training Center</i>
10:15 – 11:00	Beyond the OPAC—Next-Generation Catalogs <i>Presenter: Donovan Lambright, Automation Librarian</i>	Cool Tools for your Library's Website <i>Presenter: Tom Coffee: Software Development Specialist</i>	What to do When Your Hotspot Goes Cold—Troubleshooting WiFi <i>Presenter: Mike Flores, Workstation and Systems Support Technician</i>
	Room #1 <i>Avila Conference Room</i>	Room #3 <i>Conference Room</i>	Room #4 <i>PC Training Center</i>
11:15 – 12:00	Beyond the OPAC—Next-Generation Catalogs <i>Presenter: Donovan Lambright, Automation Librarian</i>	SELCO PC Leasing -or- How I Learned to Stop Worrying and Love My PCs <i>Presenter: Mike Flores, Workstation and Systems Support Technician</i>	New Technologies—The Wonderful World of Wikis <i>Presenter: Aurora Jacobsen, Information Services Librarian</i>

Greeting and Keynote Presentation

After we all count off for lunch, Jonya will describe SELCO's newest weapon in the fight against spam: the Barracuda Networks Spam Firewall.

10:15 – 11:00

Beyond the OPAC—Next-Generation Catalogs

It's no secret that many libraries have become dissatisfied with the traditional Online Public Access Catalog (OPAC). In response, several companies and open-source projects have sprung up offering an alternative. We'll look at what makes a "next-generation catalog", how it's different from a traditional catalog, and SELCO's plans in this space.

Cool Tools for your Library's Website

Tom will demonstrate several tools that you can add to your website to make it more useful and fun with minimal or no cost to the library.

What to do When Your Hotspot Goes Cold—Troubleshooting WiFi

It's the nightmare shared by all libraries offering public wireless internet: a patron with a laptop that won't connect. Mike will show you some simple steps you can take to solve the most common WiFi problems and get that laptop surfing again.

11:15 – 12:00

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SELCO PC Leasing -or- How I Learned to Stop Worrying and Love My PCs

With SELCO's new PC Leasing Value Added Service, your library can consolidate all PC purchasing into one, three-year contract and spread your costs out to make budget planning predictable and stable. Best of all, when the three years is up, SELCO just installs new PCs and hauls the old ones away!

New Technologies—The Wonderful World of Wikis

Been wondering what a wiki is? Aurora will explain the concept and show how wikis make collaboration a snap, whether it's staff working together on a document or your patrons sharing their thoughts on the library.